

KU CHILD AND FAMILY SERVICES CLINIC
1000 Sunnyside Avenue
Dole Human Development Center, Room 2021
Lawrence, KS 66045
(785) 864-4416

FEE POLICY

The therapist who is working with you will talk to you about how much you will be charged for Clinic services. You will sign a Fee Contract specifying the fee for services. The fee is usually based on a per-session charge.

Clinical interviews, therapy, and consultation services provided through the KU Child & Family Services Clinic are charged at the Clinic's standard fee of \$32 per 50-minute session. These rates also apply to school-based consultation services. Time spent in therapy sessions beyond the allotted 50-minutes will be charged in 15-minute segments at 25% of the rate per session. A portion of fees may be subsidized by the clinic based on your ability to pay. Clients who wish to qualify for an adjusted fee should provide evidence of income (preferably the front page [1040] of the most recent tax return). We are not a provider of credit, and therefore cannot allow a payment balance to accrue. Should you become two payments behind for your sessions, we will not schedule a future session until your balance has been paid in full.

Assessment and testing services for comprehensive psychoeducational and diagnostic evaluations are also billed at the Clinic's standard fee of \$400. Clients who wish to qualify for an adjusted fee should provide evidence of income (preferably the front page [1040] of the most recent tax return). Assessment and testing services for adults are provided at a flat rate of \$300 for KU students and \$400 for all other students and community members. An additional fee of \$75 will apply for entrance exam (e.g., GRE, MCAT) assessments.

How Will You be Billed?

- Treatment sessions
 - Payment for services is required at the conclusion of each session. Please notify the Clinic Office if appointments need to be canceled or re-scheduled. You will not be charged for sessions if you notify the Clinic office at least 24 hours in advance. **If you do not notify the clinic of a cancellation at least 24 hours before your session time, you will be charged your regular session fee.**
- Assessment sessions
 - Full payment for services is required at the initial intake session. *Balance must be paid in full prior to **last testing** session (testing will not be completed until balance is paid).* All late cancellations (cancellations within 24 hours of your appointment time) and uncanceled missed assessment sessions are charged at a rate of **\$25**, which is **charged in addition** to the basic assessment fee.

Insurance

The Clinic does not file insurance claims, but we can provide you with the necessary documentation. Insurance companies vary on their reimbursement policies, and many do not cover services provided by students. So if you plan to file a claim with your insurance company to reimburse you for your out of pocket fees associated with services provided by the KUCFSC, please check with your insurance carrier to see if they cover our services. Also, you will need to check with your therapist to see if he or she is licensed in the state of Kansas and in your insurance company's network.

What are Clinic Fees Used For?

The Clinic is self-supporting and could not operate without charging fees. Clinic fees are used towards the purchasing and maintenance of office equipment, testing and training materials, all Clinic furnishings, and some salaries. The clinic does not receive any financial support from KU or the State of Kansas.

What Happens When Fees Are Not Paid?

Each Clinic client or family signs a Fee Contract that says they have agreed to pay a specific fee for services. **Account balances cannot exceed the equivalent of two sessions' worth of fees.** If a family does not pay or falls behind in payments, the Clinic reserves the right to suspend services until an agreement has been reached concerning the unpaid balance. Delinquent accounts may be turned over to the University Comptroller's office for collection. If the client is a KU student, a hold may be placed on his or her grades, transcripts, and future enrollments.

If a family has an unpaid balance at the conclusion of services, the Clinic will send bills via postal mail.

If a previous Clinic client or family wants to resume services, but has an unpaid balance, the client will need to pay off the previous balance before services can resume.